

KELLEY LIBRARY

Director's Report, 2020

*The Kelley Library staff and leadership faced extraordinary challenges throughout the pandemic; providing the user a great library experience remotely, in house and with curbside pickup in a constantly changing circumstances. We invite you to visit online, by phone or in person and discover what's happening at **your** local library.*

- The facility saw some upgrades this year, thanks to taxpayer support. The public lobby bathrooms now offer hands free soap and paper towel dispensers, along with new sinks, faucets and a fresh coat of paint. The public water fountain has been upgrade to include a water bottle filler. These changes benefit users by creating a healthy and hygienic environment.
- Also in 2020, the heavily used parking lot received a facelift. Again, thanks to taxpayer support. In order to prolong its life, cracks were filled, sealcoating and new line striping was done. In addition, the chimney was repaired and sealed to prevent any leaks under the roof.
- The pandemic forced the library staff and leadership to think creatively about library services. Fines were suspended. Library card expiration dates were extended. Material was quarantined when returned. Curbside pickup was introduced and offered throughout 2020. We are pleased users adapted seamlessly to this new service. Curbside pickup proved so successful that the service continued to be offered while users were in the library.
- In addition, demand for online resources saw a significant increases. Users discovered and borrowed thousands of eBooks, eAudios available for free. The streaming services which includes thousands of movies, television shows and more proved so popular that streaming limits were increased.
- Programs are an important part of library service, and 2020 marked a significant move to online programming. Online programs were presented live and prerecorded so users could enjoy them on their schedule. In addition, passive programs such as Take & Make crafts for children and adults proved to be very popular.
- The Director, a well-respected leader and visionary, retired in 2020. The person chosen for replacement is a long time Kelley Library employee who is also a long time Salem resident that has a passion for libraries. This insight in Salem and Kelley Library will be beneficial to the Salem community and for the library's continued success in meeting the needs of the community.

Did you know? We circulate a wide range of items – from toys, to puppets, to equipment - as well as the more familiar books, DVDs/Blu-rays, music, audiobooks, and magazines? These meet the mission of sparking imagination, creative thinking, and preservation of family records.